INSURANCE HEALTH INSURANCE

How to Fill Out FMLA Forms: A Step-by-Step Guide

By LORRAINE ROBERTE Updated March 31, 2025

The <u>Family and Medical Leave Act (FMLA)</u> is a federal law providing eligible employees up to 12 weeks of unpaid, job-protected leave per year. The law allows employees to take time off for qualified family and medical reasons and still keep their jobs and <u>health benefits</u>.

The Department of Labor (DOL) has optional certification forms, but your employer may have its own paperwork for certification or to document your leave. Some forms only need to be filled out by your employer or healthcare provider, but others ask you to provide basic details about your situation.

KEY TAKEAWAYS

- FMLA gives eligible employees up to 12 weeks of unpaid, job-protected leave for bonding time after birth or adoption, serious health conditions, caregiving responsibilities, or military-related family needs.
- Employers may require certification to verify the need for leave but can't demand a medical diagnosis or extra details beyond what FMLA requires.
- Mistakes in FMLA paperwork, such as unprovided details or vague medical certifications, can lead to denials.
- You can correct and resubmit forms or challenge a denial if necessary.

Understanding FMLA Eligibility

The four main FMLA eligibility criteria relate to your employment history and your employer's company characteristics. According to the Department of Labor, you'll need to meet these requirements:

- 1. Work for a covered employer: Private employers must have had 50 or more employees in the 20 or more workweeks in the current or previous calendar year.
- 2. Have worked for that employer for at least 12 months before your FMLA leave starts: The 12 months don't have to be consecutive; any combination of 52 weeks total is acceptable.
- 3. Have 1,250 hours of service for the employer in the 12 months immediately before your FMLA leave starts (about 24 hours per week for 12 months): PTO doesn't count toward your hours of service.
- 4. Work for an employer that employs at least 50 people within 75 miles of that worksite as of the date you give notice about your need for FMLA leave: If you work from home, your worksite is where you report to or receive assignments from. If you have no fixed worksite (like construction workers), then it could also be the location assigned as your home base.

Types of FMLA Leave

Parental, medical, caregiver, and military family leave are the four types of FMLA leave. Below is a closer look at each type of leave.

Note

You must generally give your employer at least 30 days' notice, except in cases of emergency.

Parental Leave

You can apply for parental leave within one year of your child's birth. This covers the birth itself and bonding with your baby. You also have one year to apply to take parental leave to bond with a child placed with you for adoption or foster care.

Medical Leave for Personal Health

Medical leave for personal health reasons is reserved for serious health conditions that temporarily prevent you from performing your job or regular daily activities, whether because of the condition or its treatment.

These are illnesses, injuries, impairments, or mental or physical conditions requiring overnight hospital stays or continuing treatments. Examples include pregnancy-related issues, chronic conditions like diabetes and asthma, or permanent conditions like terminal cancer.

Your employer may ask for medical certification, which is a verification from your doctor that you have a serious health condition.



IMPORTANT

Elective surgeries with overnight hospital stays are classified as a serious health condition.

Caregiver Leave

Caregiver leave is FLMA leave taken to care for an <u>immediate family</u> member's health condition. It generally applies only to your spouse, children, and parents but also includes children you financially support or provide day-to-day care for.

You'll have to meet additional criteria if your child is 18 or older. For instance, they may need to have a serious health condition and be unable to care for themselves because of the condition.

Military Family Leave

Military family leave is another type of caregiver leave, except it's to provide care for a serious condition arising from the family member's military service. The family under this leave is defined as your spouse, child, parent, or next of kin. You can take up to 26 workweeks of leave instead of the usual 12.

Qualifying exigencies also let you take time off to handle urgent or personal family matters resulting from your spouse, child, or parent being deployed for active duty.

Unlike caregiver leave, your child can be of any age for both these types of leave.

How to Get FMLA Forms

Your employer may use the <u>Department of Labor's optional FMLA forms</u> or their own, which you can get from its Human Resources (HR) department. Some employers use a third party, such as an insurance company, to handle FMLA requests.

Note that there is no legal requirement to fill out any particular form. "Your employer has to accept a request that meets all the certification requirements," said Michal Shinnar, senior counsel with Joseph Greenwald & Laake, a law firm that operates in Maryland, Virginia, and the District of Columbia. "Employers are allowed to accept less than the certification information; they just can't require more to approve FMLA."

Note

Your employer can't request medical certification for parental leave to bond with a child. They can only ask you to confirm the family relationship by providing a court document or birth certificate.

How to Complete FMLA Forms

FMLA forms have up to three sections to complete: one for your employer, one for the healthcare provider, and usually one for you. Form WH-380-E, used for a serious health condition, is the only one that doesn't have anything for you to fill out. Your employer fills out the top part, and your healthcare provider fills out the second part.

Here are more details on how to fill out these forms.

Fill in Section 2: Personal Information and Reason for Leave

Section 2 varies depending on the form:

FMLA Form WH-380-F for Family Health Condition

Section II of this form asks for your family member's details. You'll need to know:

- Their name and relationship to you
- The type of care you're providing and how much time off you need

| Please complete and sign Section II before providing this form to your family member or your family member's health care provide The FMLA allows an employer to require that you submit a timely, complete, and sufficient medical certification to support a request for FMLA lates due to the serious health condition of your family member. If requested by your employer, your response is require to obtain or retain the benefit of the FMLA protections. 29 U.S.C. § 2613, 2614(c)3.) You are responsible for making sure th medical certification is provided to your employer within the time frame requested, which must be at least 15 calendar days. 2 C.F.R. § 825.305.825.306. Failure to provide a complete and sufficient medical certification may result in a denial of your FML leave request. 29 C.F.R. § 825.313. (1) Name of the family member for whom you will provide care: (2) Select the relationship of the family member to you. The family member is your: Spouse | | SECTION | N II - EMPLOYEE | |
|--|---|--|--|--|
| (2) Select the relationship of the family member to you. The family member is your: Spouse | The FMLA allows an employer for FMLA leave due to the serio to obtain or retain the benefit of medical certification is provide C.F.R. §§ 825.305-825.306. Fai | to require that you submit a us health condition of your f the FMLA protections. 29 d to your employer within dure to provide a complete a | timely, complete, and sufficient to amily member. If requested by y U.S.C. §§ 2613, 2614(c)(3). You the time frame requested, which | medical certification to support a request your employer, your response is required a are responsible for making sure the h must be at least 15 calendar days. 29 |
| Spouse | (1) Name of the family member | er for whom you will provid | de care: | |
| Spouse | (2) Select the relationship of the | ne family member to you. T | he family member is your: | |
| Spouse means a husband or wife as defined or recognized in the state where the individual was married, including in common law marriage or same-sex marriage. The terms "child" and "parent" include in loco parentis relationships in whice a person assumes the obligations of a parent to a child. An employee may take FMLA leave to care for an individual whas assumed the obligations of a parent to the employee when the employee was a child. An employee may also take FML leave to care for a child for whom the employee has assumed the obligations of a parent. No legal or biological relationship is necessary. Page 1 of 4 Form WH-380-F, Revised June 202 Form WH-380-F, Revised June 202 | | | The second secon | 18 |
| common law marriage or same-sex marriage. The terms "child" and "parent" include in loco parentis relationships in whice a person assumes the obligations of a parent to a child. An employee may take FMLA leave to care for an individual wh assumed the obligations of a parent to the employee when the employee may also take FMLL leave to care for a child for whom the employee has assumed the obligations of a parent. No legal or biological relationship is necessary. Page 1 of 4 Employee Name: [3] Briefly describe the care you will provide to your family member: (Check all that apply) [a] Assistance with basic medical, hygienic, nutritional, or safety needs [b] Physical Care [b] Psychological Comfort [c] Other: [4] Give your best estimate of the amount of leave needed to provide the care described: [5] If a reduced work schedule is necessary to provide the care described, give your best estimate of the reduced schedule you are able to work. From [mm/dd/yyyy) to [mm/dd/yyyy), I am able to work [hours per day] [days per week]. Employee | ☐ Child, age | 18 or older and incapable o | f self-care because of a mental of | or physical disability |
| (3) Briefly describe the care you will provide to your family member: (Check all that apply) Assistance with basic medical, hygienic, nutritional, or safety needs Physical Care Psychological Comfort Other: (4) Give your best estimate of the amount of leave needed to provide the care described: (5) If a reduced work schedule is necessary to provide the care described, give your best estimate of the reduced schedule you are able to work. From (mm/dd/yyyy) to (mm/dd/yyyy), I am able to work (hours per day) (days per week). | assumed the obligations of leave to care for a child for is necessary. | f a parent to the employee | when the employee was a child | d. An employee may also take FMLA |
| (5) If a reduced work schedule is necessary to provide the care described, give your best estimate of the reduced schedule you are able to work. From | (3) Briefly describe the care you ☐ Assistance with bas | ic medical, hygienic, nutriti | ional, or safety needs | |
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| | (hou | rs per day) | (days per week). | |
| | | | Date | (man/dd/brows) |

FMLA Form WH-384 for Military Family Leave for Qualifying Exigency

Section II of this form asks you to detail why you're requesting leave and provide proof of the military family member's order or military documentation proving they're on active duty or have been called to active duty. This is the lengthiest section 2 of all the forms.

Initially, you'll need to fill out their full name and describe your relation to them.

SECTION II - EMPLOYEE

Please complete all Parts of Section II and sign the form before returning it to your employer. The FMLA allows an employer to require that you submit a timely, complete, and sufficient certification to support a request for FMLA leave due to a qualifying exigency. If requested by your employer, your response is required to obtain the benefits and protections of the FMLA. 29 C.F.R. § 825.309. Failure to provide a complete and sufficient certification may result in a denial of your FMLA leave request. A complete and sufficient certification to support a request for FMLA leave due to a qualifying exigency includes written documentation confirming a military member's covered active duty or call to covered active duty status. You are responsible for making sure the certification is provided to your employer within the time frame requested, which must be at least 15 calendar days. 29 C.F.R. § 825.313.

| (1) | Provide the i | First | tary member on covered active of | duty or call to covered active duty status: |
|-------|---|--|---|--|
| (2) S | elect your relati | ionship of the m | ilitary member. The military me | mber is your: |
| | ☐ Spouse | ☐ Parent | Child, of any age | |
| | law marriage assumes the o member who FMLA leave | or same-sex marr bligations of a par assumed the oblig for a qualifying e | riage. The terms "child" and "paren rent to a child. An employee may tal ations of a parent to the employee w | ate where the individual was married, including a commot t" include in loco parentis relationships in which a person ke FMLA leave for a qualifying exigency related a militar when the employee was a child. An employee may also take for whom the employee has assumed the obligations of |
| Dage | LofA | | | Form WH 384 Period June 202 |

Part A then asks for their active duty service dates and the type of documentation you're providing as proof.

| (3) | Provide the dates of the military member's covered active duty service: | | | | | |
|-----|--|--|--|--|--|--|
| (4) | Please check one of the following and attach the indicated written document to support that the military member is on covered active duty or call to covered active duty status: | | | | | |
| | A copy of the military member's covered active duty orders | | | | | |
| | Other documentation from the military indicating that the military member is on covered active duty or been notified of an impending call to covered active duty, such as official military correspondence from military member's chain of command | | | | | |
| | I have previously provided my employer with sufficient written documentation confirming the military member's covered active duty or call to covered active duty status | | | | | |

Part B asks for which of the qualifying reasons you're asking for leave and if there's documentation that supports the reason for the leave.

| (5) | | ect the appropriate Qualifying Exigency Category and, if needed, provide additional information related to event: | | | | | |
|--------|------|--|--|--|--|--|--|
| | | Short notice deployment (i.e., deployment within seven or fewer days of notice) | | | | | |
| | | Military events and related activities (e.g., official ceremonies or events, or family support and assistance programs): | | | | | |
| | | Childcare related activities for the child of the military member (e.g., arranging for alternative childcare): | | | | | |
| Page 2 | of 4 | Form WH-384, Revised June 2020 | | | | | |
| | | | | | | | |
| | | | | | | | |
| Emplo | yee | Name: | | | | | |
| | | Care for the military member's parent (e.g., admitting or transferring the parent to a new care facility): | | | | | |
| | | Financial and legal arrangements related to the deployment (e.g., obtaining military identification cards) | | | | | |
| | | Counseling related to the deployment (i.e., counseling provided by someone other than a health care provider) | | | | | |
| | | Military member's short-term, temporary Rest and Recuperation leave (R&R) (leave for this reason is limited to 15 calendar days for each instance of R&R) | | | | | |
| | | Post deployment activities (e.g., arrival ceremonies, or reintegration briefings and events): | | | | | |
| | | Any other event that the employee and employer agree is a qualifying exigency: | | | | | |
| (6) | | ailable written documentation supporting this request for leave is (attached / not not attached / not not attached / not | | | | | |

Part C is where you detail your leave or reduced work schedule, including your best estimates of how long it will last and whether it will be a continuous or intermittent absence.

| | | ide information concerning the | e amount of leave that will be needed Sever | at questions in this section seek a |
|---|-------|--|--|---|
| | respo | onse as to the frequency or duration | on of the qualifying exigency leave needed. Be as ot be sufficient to determine FMLA coverage. | |
| | (7) | List the approximate date exigen | ncy started or will start: | (mm/dd/yyyy) |
| | (8) | Provide your best estimate of ho | w long the exigency lasted or will last: | |
| | | From | (mm/dd/yyyy) to | (mm/dd/yyyy) |
| | (9) | Due to a qualifying exigency, I n schedule you are able to work: | need to work a reduced schedule . Provide your b | est estimate of the reduced |
| | | From | (mm/dd/yyyy) to | (mm/dd/yyyy) |
| | | I am able to work | (e.g., 5 hours/day, up to 25 hours a week) | |
| | (10) | Due to a qualifying evigency. In | will need to be absent from work for a continuou | s period of time. Provide your |
| | (10) | | and ending dates for the period of absence: | s period of time. Provide your |
| | | From | (mm/dd/yyyy) to | (mm/dd/yyyy) |
| _ | Page | 3 of 4 | | Form WH-384, Revised June 2020 |
| | Emp | oloyee Name: | will need to be absent from work on an intermitt | |
| | Emp | ployee Name: Due to a qualifying exigency, I v | will need to be absent from work on an intermitte the frequency (how often) and duration (how long) | ent basis (periodically). |
| | Emp | Due to a qualifying exigency, I we provide your best estimate of the leave event, including any travel. | ne frequency (how often) and duration (how long) | ent basis (periodically). of each appointment, meeting, or times per |
| | Emj | Due to a qualifying exigency, I v Provide your best estimate of th leave event, including any travel Over the next 6 months, absence (day / week / month) an My leave is due to a qualifying of | ne frequency (how often) and duration (how long) I time. es on an intermittent basis are estimated to occur | ent basis (periodically). of each appointment, meeting, or times per (hours / days) per episode. |
| | Emj | Due to a qualifying exigency, I v Provide your best estimate of th leave event, including any travel Over the next 6 months, absence (day / week / month) an My leave is due to a qualifying of | the frequency (how often) and duration (how long) I time. It is on an intermittent basis are estimated to occur dare likely to last approximately | ent basis (periodically). of each appointment, meeting, or times per (hours / days) per episode. |

Date

FMLA Form WH-385 for Servicemember Care

Describe purpose of meeting:

Employee Signature

This form starts by asking for your and the service member's name and how you're related.

| | ain or retain the benefit of F | | cemember. If requested by your employer, you. |
|-------------------------|--|-----------------------------------|---|
| PART A: EMPLOYEE | | | |
| (1) Name of the current | servicemember for whom | employee is reque | sting leave: |
| | | | |
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| Page 1 of 4 | | | Form WH-385, Revised June 20 |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Employee Name: | | | |
| | ip to the current servicemem | iber. You are the curr | rent servicemember's: |
| | ip to the current servicemem ☐ Parent | aber. You are the curr □ Child | rent servicemember's: |

Part B is where you detail the service member's status, what care you're providing, and your best estimate of how long you'll need the leave or reduced work schedule.

| | The servicemember (is / is not) assigned to a milital established for the purpose of providing command and concare as outpatients, such as a medical hold or warrior transfacility or unit: | ntrol of members of | the Armed Forces r | eceiving medical |
|--|--|--|---|---|
| 5) | The servicemember (is / is not) on the Temporary | Disability Retired L | ist (TDRL). | |
| 0 | Briefly describe the core you will provide to the corrigon | nambar (Charle II) | had annibil | |
| " | Briefly describe the care you will provide to the servicer Assistance with basic medical, hygienic, nutrition | | | |
| | | hysical Care | | |
| | | ther: | | |
| () | Give your best estimate of the amount of leave needed | to provide the care | described: | |
| 3) | If a reduced work schedule is necessary to provide the ca | are described, give y | our best estimate o | f the reduced work |
| | schedule you are able to work. From | (mm/dd/yyyy) to | | (mm/dd/yyyy), I an |
| | able to work: | (hours per day) | | (days per weel |
| ar | LA Form WH-385-V for Veteran Card t A of this form asks for the veteran's ationship to them. | | ame, and yo | ur |
| ar | t A of this form asks for the veteran's | | ame, and yo | ur |
| ar | t A of this form asks for the veteran's | name, your n | | ur |
| ar ela | t A of this form asks for the veteran's ationship to them. | name, your notes and/or VET! eran's health care prely, complete, and sustaining or illness of the complete of FMLA-protests. | ERAN ovider complete Sec ifficient certification f a covered veteran. tected leave. The en | etion III. The FML to support a reque If requested by the |
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In Part B, you'll provide more details about:

- The veteran's service
- Whether they are receiving medical treatment
- How you will care for them
- Your best estimate of how long you'll need the leave or reduced work schedule.

| The veteran was (honorably / Guard or Reserves. List the date of | dishonorably) discharged or released from the veteran's discharge: | the Armed Forces, including the National (mm/dd/yyyy) |
|---|---|---|
| 4) Please provide the veteran's militar | y branch, rank and unit at the time of disch | arge: |
| 5) The veteran (is / is not) receive | ring medical treatment, recuperation, or the | rapy for an injury or illness. |
| 6) Briefly describe the care you will p | provide to the veteran: (Check all that appl | (y) |
| ☐ Assistance with basic medic | al, hygienic, nutritional, or safety needs | ☐ Transportation |
| ☐ Psychological Comfort | ☐ Physical Care | Other: |
| (7) Give your best estimate of the am | ount of FMLA leave needed to provide the | care described: |
| | essary to provide the care described, give y | our best estimate of the reduced work |
| schedule you are able to work. From | | |
| able to work: | (hours per day) | (days per wee |

Get a Healthcare Provider's Input

Your healthcare provider will fill out the healthcare provider section on the forms. "When asking a doctor to complete an FMLA medical certification, it's best to schedule an appointment or check their process in advance with their office," said Stephanie Reitz, director of client services at myHR Partner. You should clearly explain why you need the leave and give your medical provider the correct form, she said. Before you leave the office, make sure all questions are answered.

The DOL has a <u>handout for healthcare providers</u> that you can print and bring to your appointment.



Your doctor doesn't have to include your diagnosis, and your employer can't reject your certification only because it lacks one.

Be prepared that you may have to pay something for this service. "Some healthcare providers charge a fee for FMLA paperwork, usually because insurance doesn't reimburse for this time," said Shinnar. Ask ahead if yours does and, if so, how much they charge.

Turn in the Form and Wait for Approval

Return any forms and documentation to your employer or HR department. Don't send them to anyone else, including the DOL or your supervisor.

"You are entitled to your medical privacy when it comes to FMLA leave, just like under the [Americans With Disabilities Act]," Shinnar said. "Your supervisor gets to know the 'what' (i.e., when you will be on leave), but not the 'why' (i.e., what the medical conditions or specific symptoms are)."

Your employer may use the <u>WH-382 Designation Notice form</u> to let you know if your request was approved. If denied, they can use this form to tell you whether the certification was incomplete or if additional information is needed.

What If Your Request Is Denied?

If you want more clarification about your denial, ask your human resources representative for a detailed written explanation, Reitz said. You may need your physician to update and resubmit the form or get a second opinion.

If you feel the denial was unfair, you do have legal options. You can submit a complaint to the U.S. Secretary of Labor or file a civil lawsuit. The lawsuit must be filed within two years after the denial—or three years if you can prove the employer's violation was willful. "An attorney can provide you with more specific advice," said Shinnar. "Best practice is to mark your calendar for the two-year deadline to avoid having to prove a violation was willful."

Common Mistakes and Tips for Accurate Form Completion

Reitz said that, in her experience, denials usually happen because of problems with medical certification. "The information provided in the request is too vague or incomplete, such as missing specifics related to how long the needed leave is or whether the leave will be intermittent or taken all at once," she said.

Another common mistake is saying that you'll be out for more than 12 weeks when that's not definitely the case. Your employer doesn't have to hold your job if you're out for more than 12 weeks.

The Bottom Line

Most FMLA leave forms require you to fill out a section on your own, with your medical provider and employer filling out the rest. These forms are optional but may be part of your company's standard procedure.

If you qualify, you can take unpaid leave for the time specified, up to 12 or 26 weeks, depending on your type of leave. A few states are implementing their own <u>paid family and medical leave policies</u>, although policies vary by state.

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